



VALUE VILLAGE
THRIFT STORE & DONATION CENTER

Saint Paul Location Return Policy:

At Arc's Value Village, we want you to be satisfied with your purchase. Our guests have the option to return merchandise within these guidelines:

- Women's, men's, & children's clothing & accessories (no jewelry) & small household items may be returned with I.D. and manager's approval provided all three criteria are met:
 1. Merchandise returns must be performed within seven (7) days of the original purchase date that is printed on the receipt.
 2. Merchandise returns must be accompanied with the original receipt.
 3. Merchandise returns are ineligible on items sold with discounted tag (weekly color tag sales and Sunday clearance sales).
- Only items originally purchased at Arc's Value Village Thrift Stores with original tags still attached are eligible for store return. If an item's ticket has been tampered with, we reserve the right not to accept a return.
- All sales are final on select items including furniture, jewelry, media (books, music, DVDs, videos), large items including but not limited to sporting goods, computer accessories. These items may not be returned.
- All sales are final on white-tagged brand new merchandise purchased by Arc's Value Village. This includes new mattresses.
- All sales are final on all discounted items, including 50% and 80% tag sale items.
- Returning merchandise is a privilege; inappropriate or excessive misuse of the privilege may lead to a suspension of return privileges.